



Factory authorized Naim Audio service center for the USA

RETAIL PRICE LIST (MARCH 2015)

About our service process

Our servicing is renowned for being very detailed and precise, and has evolved to an exceptional level...

ALL serviced items are fully evaluated for functionality and performance by listening to them with a variety of music. Our Service Manager and Co-Founder Chris West applies his 35 years of listening experience (everything from vintage Naim systems to the current Naim ranges) with Naim based systems in home environment listening rooms. We carry out these tests concurrent with the final refinements of the equipment (e.g. wire loom dressing) – followed by a final listening test with the equipment re-cased.

Whether it's a forty year old vintage Naim system, more recent equipment from the legacy ranges, or current Naim equipment that we've upgraded, we believe our extensive care and testing has ensured we maintain 100% customer satisfaction!

We use factory fresh parts, assemblies, and upgrade kits, and we stock a wide variety of items ready to deal with our expectations for the equipment we service.

We specialize in full restoration of Naim equipment of any age. Our rebuild prices include many adjustments and operations to optimize performance, longevity, and appearance ... and we are intent on getting you the best possible sound from your system.

Our process ...

- On the bench we thoroughly clean the equipment inside and out. Externally, we scrub cases clean and deal with blemishes by using the appropriate touch up paints. Internally, when the old parts and boards have been removed – dirt, old thermal heatsink compound and dust are scrubbed or blown away. Knobs are removed cleaned and reset. Fascias are cleaned and detailed and returned to their full lustre. If not being replaced, rear panel DIN sockets and RCA jacks are cleaned and detailed. Uniquely, we have a rare cache of original Naim fascias and rear labels in "as new" condition that we are retaining for equipment sent to us for restoration.

- When circuit boards are stripped of parts to be replaced, they are cleaned of any accumulated dirt before they are rebuilt. Wiring terminal pins are cleared of old solder and fully cleaned using solder flux solvents. This prepares them for a high quality soldered wire joint during reassembly. The same solvent is used to clean the solder side of the board after the new parts are fitted to avoid long term corrosive effects on board plating and solder joints.

- To prevent noise and signal losses we use our own techniques to carefully clean, polish, and remove residues during restoration of internal parts that are unobtainable e.g. ALPS select switches in 72 & 32 preamps that can only be cleaned by complete removal and disassembly. Gold plated board mounting pins are also cleaned (and left residue free).

- We check the mechanical integrity of the chassis, to ensure loosened parts are attended to. Where appropriate a precision torque driver tool is used to ensure tightness settings are correct e.g. mounting bolts on voltage regulators and output transistors (which are also an electrical connection that would be prone to noise and losses if not attended too). Mounting bolts for circuit boards which are important from the aspect of minimizing microphony noise in the circuitry are also torqued to factory spec.

- After rebuild, recap or repair, every component undergoes rigorous testing, electronic set-up and adjustment, with the aid of precision test gear. This includes gain matching between channels, and stabilization of power amps for minimum distortion and best performance.

- We burn equipment in for a minimum of 3 days before the final listening test

- A signed AV Options certificate of Test & Calibration will be included with every component repaired or serviced at our facilities. This easily authenticates your investment in our premium grade maintenance services for future owners, and supports the re-sale value of your valuable equipment.

We appreciate that there is a pride of ownership in Naim equipment that is second to none. Hundreds of Naim owners have already invested in AV Options servicing with great results and reliability! (Testimonials available). So we encourage you to take advantage of the following performance enhancing services and accessories for your Naim system.



TESTING AND VOLTAGE CONVERSIONS

Equipment testing - (including certification it's operating within spec)

Naim equipment - full bench test*, inspection, and assessment through listening - Per Chassis **\$245 - \$595**
 ... please contact us for a quote on any items you need checked out

**This includes verification that equipment is operating within spec, and all appropriate adjustments.*

Voltage conversion* - For equipment with a 115V/230V rewirable transformer

includes testing and firmware updates if necessary

\$195 - \$295

Voltage conversion* - For equipment with a dedicated voltage transformer

The following Naim equipment require replacement transformers to convert them ...
 CD5i , CD5i2, NAIT5i, NAIT5i2, DVD5, CD5X, CD5XS, NAT 05, NAT05 XS

V1: NAIT5i, NAIT5i2 replace toroidal transformer with required voltage & test	\$750
V2: CD5i, CD5i2 replace toroidal transformer with required voltage & test	\$625
V3: CD5X, CD5XS replace toroidal transformer with required voltage & test	\$725
V4: NAT 05, NAT05 XS replace toroidal transformer with required voltage & test	\$725

* See page 9 for our 120V power cord options

Minimum charges

We list a comprehensive range of services and repairs, but sometimes before a repair job can be quoted we'll need to inspect the equipment first and run some tests.

Every Return Authorization (RA form) that we issue requires ...

- unpacking, logging, and uncasing of equipment
- expert analysis for the purposes of preparing a detailed and firm quote for proposed service work
- advice and recommended options

If the service work is not booked, minimum charges are levied as follows:

Minimum charge per full size chassis	\$195
Minimum charge per series-3, series-5, shoebox chassis	\$150

Return shipping charges are additional (see last page)

NAIM LEGACY RANGES SERVICING & UPGRADES

(Chrome Bumper, Olive Fascia, Series 3 & 5)

	Part Count	SRP
POWER AMPLIFIERS		
Rebuilds include re-capping (all tantalums & electrolytics), all power-resistors & trim-pots, & more ...		
A1X: NAP 135 (each) rebuild service incl cooling fan, XLR & speaker sockets	46	\$1,395
A2X: NAP 250 rebuild service incl XLR & speaker sockets (serial no.s > #7500) <i>Early model 250 amps below #7500 require additional updates e.g. metal film resistors, rectifiers ... ask for quote</i>	83	\$1,695
A3: NAP 180 rebuild service	56	\$1,195
A8: NAP 160 rebuild service (serial no.s below #7500 ask for quote)	56	\$1,250
A9: NAP 150 rebuild service	27	\$995
A4: NAP 140 rebuild service	56	\$1,195
A5: NAP 110 rebuild service (serial no.s below #7500 ask for quote)	50	\$1,095
A6: NAP 90 rebuild service	56	\$995
 INTEGRATED AMPS		
Rebuilds include re-capping (all electrolytics), all power-resistors & trim-pots, output transistors & more ...		
I5: NAIT5 rebuild/ update service	76	\$995
I11: NAIT5i recap service (power supply reservoir caps)	5	\$650
I3: NAIT3(R) rebuild service	58	\$995
I2: NAIT2 rebuild service (MM phono or CD input version)	65	\$1,195
I8: NAIT2 convert CD version to MM phono version		\$650
I1: NAIT1 rebuild service	66	\$1,195
I9: NAIT (1 or 2) TibiaPlus Deep Cryo power cord conversion (incl larger strain relief grommet)		\$260
I10: NAIT (1 or 2) Powercon socket conversion + Powercon terminated TibiaPlus Deep Cryo		\$325
 PREAMPS & HEADPHONE AMP (not incl phono cards - see below)		
Rebuilds include recapping (all tantalums & electrolytics), output relays, opto-isolators (82 & 52) and more ...		
P0: POTS8 Volume and Balance module upgrade for NAC 52 & 82	1	\$1,000
P1: NAC 52 Rebuild service	58	\$1,250
P2: NAC 82 Rebuild service	65	\$1,150
P3: NAC 102 Rebuild service	62	\$850
P4: NAC 92(R) Rebuild service	19	\$595
P5: NAC 72 Rebuild service	29	\$895
P6: NAC 62 Rebuild service	23	\$850
P7: NAC 42(-5) Rebuild service incl Preh locking DIN sockets upgrade	25	\$895
P8: NAC 32(-5) Rebuild service, incl Preh locking DIN sockets upgrade	34	\$995
P9: NAC 112 (Series-5) Rebuild/update service	49	\$795
P15: STAGELINE phono preamp recap	10	\$495
P16: PREFIX phono preamp rebuild including RF update	10	\$550
P17: Upgrade STAGELINE or PREFIX with Z-FOIL precision made load resistors	2	\$195
P18: HEADLINE Rebuild service	17	\$525

PHONO CARDS

Rebuilds include all tantalum and electrolytic capacitors, zener diodes, select resistors

PB1: NA 522 (pr) Rebuild service	18	\$295
PB2: NA 523 (pr) Rebuild service	16	\$295
PB3: NA 528 (pr) Rebuild service	12	\$220
PB4: NA 322 (pr) Rebuild service	18	\$195
PB5: NA 323 (pr) Rebuild service	16	\$195
PB6: NA 328 (pr) Rebuild service	12	\$195
PB7: upgrade NA 323 or 523 (MC cards) with Z-FOIL precision made load resistors	2	\$125

POWER SUPPLIES

Power Supply RE-CAP: (incl all tantalum and electrolytic smoothing capacitors)

S1: HICAP Re-cap service	10	\$750
S2: SUPERCAP Re-cap service	38	\$1,395
S3: 52PS Re-cap service	40	\$2,225
S4: XPS Re-cap service	18	\$925

Power Supply REBUILDS: (Includes re-cap + full set of LM317 regulators)

S5: HICAP rebuild service	12	\$1,250
S6: SUPERCAP rebuild service	53	\$3,995
S7: 52PS rebuild service	55	\$4,250
S8: SNAPS rebuild service	12	\$495
S9: NAPSC rebuild service	4	\$395
S10: FLATCAP Rebuild service	7	\$395
S12: FLATCAP2 Rebuild service	14	\$575
CB1: Chrome Bumper HICAP or SNAPS - upgrade to Preh locking DIN sockets	4	\$335

FM TUNERS

T1: NAT01 Re-cap filter boards	28	\$595
S11: NAPST Rebuild service incl re-cap and regulators	22	\$725
T2: NAT 02 Audio Output recap / Power Supply Recap incl Regulators	23	\$795

For NAT 03 and NAT 05 FM tuners contact us to discuss servicing options

ELECTRONIC CROSSOVERS

Re-cap includes all tantalum and electrolytic capacitors

X1: NAXO 2-4 Re-cap service	17	\$675
X2: NAXO 3-6 Re-cap service	29	\$950
X3: SNAXO 2-4 Re-cap service	17	\$725
X4: SNAXO 3-6 Re-cap service	29	\$1,000

NAIM 500 & CLASSIC SERIES SERVICING & UPGRADES

POWER AMPLIFIERS

Rebuilds include re-capping (all tantalums & electrolytics), all power-resistors & trim-pots, and more ...

A11: NAP 500 Rebuild service (see A12 for the PS500)	141	\$6,950
A12: 500PS recap service	12	\$1,950
A13: NAP 300 Rebuild service (see A14 for the PS300)	54	\$1,695
A14: 300PS Recap service	4	\$795
A15: NAP 250-2 rebuild service	50	\$1,595
A16: NAP 200 rebuild service	38	\$1,295

PREAMPS

Rebuilds include recapping (all tantalums & electrolytics), output relays, opto-isolators (252), and more ...

P10: NAC 552 Rebuild service incl new display board	65	\$3,495
P11: 552PS original version - Recap service*	75	\$2,695
DR1: upgrade 552PS to DR (Discrete Regulator) version		\$3,595
DR2: upgrade 552PS to DR (Discrete Regulator) version plus recap service (new smoothing caps)		\$4,195
P12: NAC 252 Rebuild service	88	\$1,495
P13: NAC 282 Rebuild service	78	\$1,150
P14: NAC 202 Rebuild service	63	\$895

POWER SUPPLIES

Re-Caps include all tantalum and electrolytic smoothing capacitors

S13: HICAP2 original version - Recap service*	6	\$795
DR3: upgrade HICAP2 to DR version		\$995
DR4: upgrade HICAP2 to DR version plus recap service (new smoothing caps)		\$1,295
S14: SUPERCAP2 Original version - Recap service*	35	\$1,495
DR5: upgrade SUPERCAP2 to DR version		\$2,795
DR6: upgrade SUPERCAP2 to DR version plus recap service (new smoothing caps)		\$3,195
S15: XPS2 original version - Recap service*	19	\$1,195
DR7: upgrade XPS2 to DR version (note that new smoothing caps are part of this upgrade)		\$1,995
S16: 555PS (Original version) Recap Service*	19	\$2,795
DR8: upgrade 555PS to DR version		\$2,995
DR9: upgrade 555PS to DR version plus recap service (new smoothing caps)		\$3,895

* In the case of recap services P10, S13, S14, S15 and S16 we advise that the best path to take is the DR upgrade (or DR & Recap depending on the age of the power supply)

CROSSOVER

X6: SNAXO 362 Recap Service	41	\$1,125
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PHONO PREAMP

P19: Superline recap service	50	\$1,350
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AVOPTIONS Z-PLUG FOR NAIM SUPERLINE

AP1: AV Options Z-Plug Deep Cryo - Naim Airplug complete with TX 2575* precision made Z-Foil load resistors fitted compliantly. Includes Deep Cryo treatment.		\$415
AP2: upgrade your Airplug to Z-Plug Deep Cryo / Change load resistance of your Z-Plug	2	\$250



*Texas Components TX 2575, hand made with Vishay Z-Foil, 0.5% tolerance, lo-noise. We hand match each Z-Airplug and ensure that the values are spot on - typically meeting 0.1% tolerance or better! We stock values to suit many cartridges and also custom values can be made to order.

NAIM STREAMER upgrades

U1: QUTE 24/192 streaming card upgrade	\$795
U2: NAIMUNITI early version (with analog input for iPod) digital connectivity for iPod update & 24/192 streaming card upgrade	\$895
U3: NAIMUNITI (digital input for iPod version) 24/192 streaming card upgrade	\$795
U4: NDX 24/192 streaming card upgrade	\$795

NAIM CD PLAYERS Servicing & updates

During service all CD players receive full diagnostic testing, cleaning inside and out including the critical CD tray area, all around inspection, laser current setting, firmware updates, final test by listening

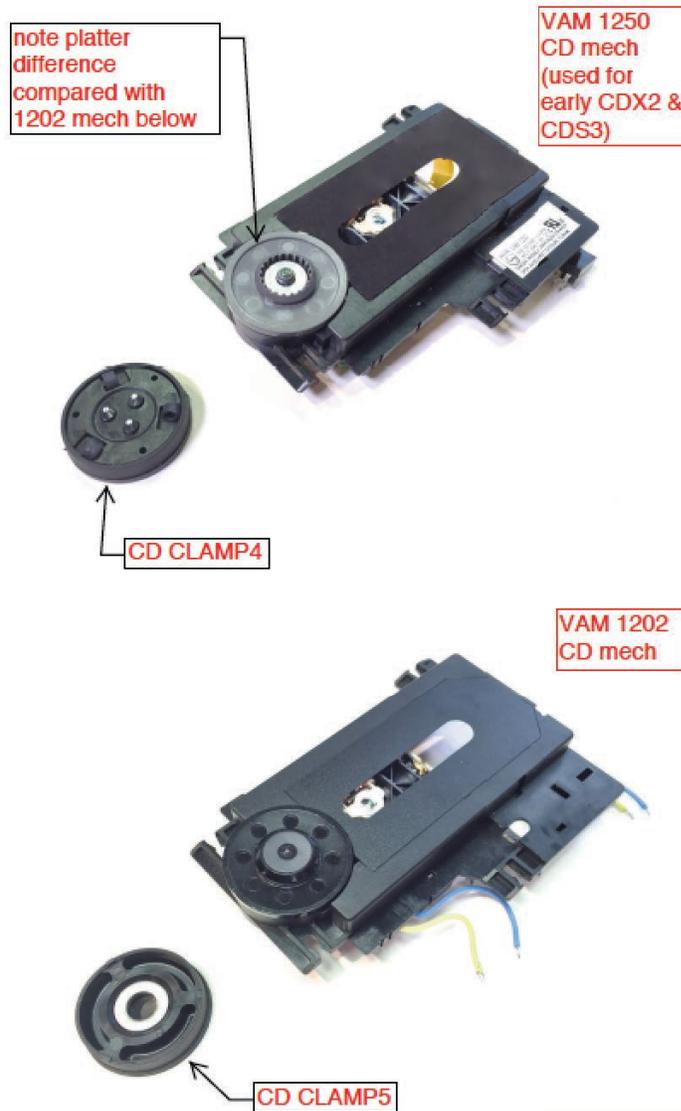
C1: CD5i / CD5i2 - CD mechanism replacement	\$630
C9: CD5X / CD5 XS - CD mechanism replacement	\$670
C18: CDX2 - for serial no. less than #205873 (with original VAM 1250 CD mechanism still fitted) Convert to VAM 1202 mech - requires new servo drive CD tray board <i>and</i> main board	\$2,795
C19: CDX2 - for serial no. <i>above</i> #205873, (IF fitted with an obsolete VAM 1250* mechanism) Convert to VAM 1202 mech - requires new servo drive CD tray board	\$1,425
* see photo below for ID of 1202/1250 type mechs - and we must verify the unit has an R6 version main board or higher	
C20: CDX2 - CD mechanism replacement (for VAM 1202 mech version *)	\$735

C23: CDS3 - (early version) upgrade obsolete VAM 1250* mech with VAM1202 and servo board	\$1,595
C24: CDS3 - Recap analog and Digital boards (All tantalum & electrolytic caps)	\$1,370
C25: CDS3 - CD mechanism replacement (for VAM 1202 mech version *)	\$850

* see photo for ID of 1202/1250 type mechs

C30: CD555 - replace 1254 CD mechanism	\$1,895
C31: CD555 rebuild service	\$4,495

How to Identify the CD transport mechanism in your CDX2 or CDS3 ...



VINTAGE NAIM CD PLAYERS

We do not service CD players with unobtainable CD transport mechanisms. If you have one of the players listed below and your player has reached the end of its functional life, we recommend you upgrade to a player that has a CD mechanism we can still source from Naim.

CDS (built from 1991 to 1998) CDM4 CD transport mechanism no longer obtainable or repairable
 CDI (built from 1992 to 1995) CDM4 CD transport mechanism no longer obtainable or repairable
 CD2 (built from 1995 to 1998) CDM9 CD transport mechanism no longer obtainable or repairable
 CD3 (built from 1995 to 1997) CDM9 CD transport mechanism no longer obtainable or repairable
 CD3-5 (built from 1997 to 2000) VAM 1205 CD transport mechanism no longer obtainable
 CD5 (built from 2000 to 2003) VAM 1205 CD transport mechanism no longer obtainable
 CDX (built from 1998 to 2002) VAM 1205 CD transport mechanism no longer obtainable
 CDS2 (built from 1998 to 2002) VAM 1205 CD transport mechanism no longer obtainable

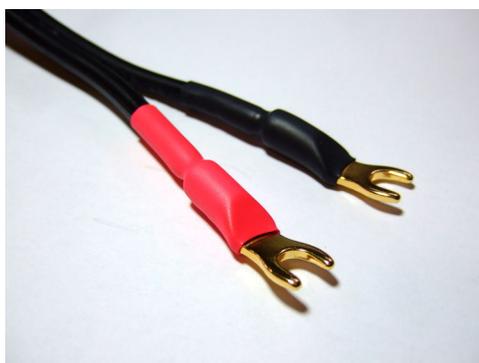
CD PLAYER ACCESSORIES

Clamp-1 single o-ring (CDS/CDI)	\$75
Clamp-2 double o-ring (CDS/CDI)	\$75
Clamp-3 (CD2/CD3)	\$49
Clamp-4 (CDX2/CDS3)	\$65
Clamp-5 (CD5i/CD5x)	\$49
Clamp-6 (CD555)	\$545
Clamp-7 (CD5si/ Uniti2)	\$29

TRANSIT BOLTS

Knurled Thumb Screw, Grey, M5 x 15 (CD3/CD3.5, CD5/CD5x/CD5i)	\$8.00
Knurled Thumb Screw, Black, M5 x 25 (CDX/CDX2/CDS2/CDS3/CD555)	\$9.00
Thumbscrew, Round, Black, M3 x 24 (CDS2/CDS3)	\$8.00
Knurled Thumb Screw, White, M5 x 10 (NAC552/CD555)	\$8.00
Knurled Thumb Screw, Machined, M5 (CD555 door)	\$88.00

TERMINATIONS FOR NAIM NACA5 OR AV OPTIONS TWISTED-56



For each wire end termination (fitted).

R1: Naim dual banana plug	\$95
R2: pair of Naim banana pins (straight or right angled to wire)	\$75
R3: pair of Cardas Rhodium over Silver plated 1/4 inch spades (CCMS R1)	\$95
R4: pair of Cardas Rhodium over Silver plated 9mm spades (CCMS 9R)	\$115
R5: pair of Cardas gold plated 1/4 inch spade lugs (CCMS G1) , fitted	\$95
R6: pair of Cardas gold plated 9mm spade lugs (CCMS G9), fitted	\$115

CUSTOM MADE NACA5 SPEAKER WIRES



Bi-Linked terminations ... for the best and most reliable connection quality when using a bi-wirable speaker with the factory recommended single-run of NACA5 speaker cable.



- | | |
|--|--------------|
| W1: Naim NACA5 White (per foot of speaker wire <i>pair's</i> length) | \$48 |
| W2: Naim NACA5 Black per foot (per foot of speaker wire <i>pair's</i> length) | \$48 |
| T1: Bi-Link terminations for single wire run to Bi-wire speaker terminals (per <i>pair</i> of wires) | \$350 |

Example calculation ...

10 foot pair of NACA5 with Dual banana plugs to straight mounted pairs of banana pins

Wire @ \$48 x 10 ft = \$480

Two Dual plugs fitted @ \$95 each = \$190

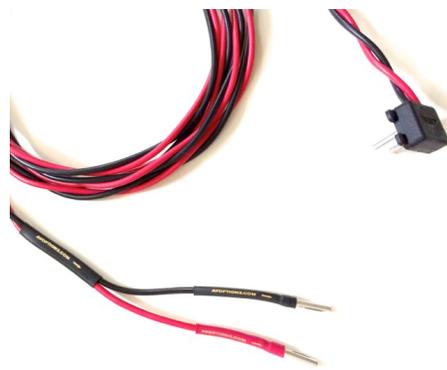
Two Pairs of Banana pins @ \$75 per pair = \$150

Total for this set of AV Options terminated NACA5 wires: **\$820**

AV Options Deep Cryo treatment for set of NACA5 Speaker wires (highly recommended!) **\$295**

CUSTOM MADE AV OPTIONS TWISTED-56 SPEAKER WIRES

Our very affordable speaker wire is ideal for products like the Naim NAITs, QUTE, and UNITI. Using two runs of copper 56 strand wire, that we carefully twist together to result in an impedance that (like Naim NACA5) is specifically appropriate for Naim equipment.



- | | |
|--|--------------|
| W3: TWISTED-56 Red & Black (per foot of speaker wire <i>pair's</i> length) | \$24 |
| Example: Twisted-56 with Dual banana plugs to straight mounted pairs of banana pins (10 ft pair) | \$580 |

AV Options Deep Cryo treatment for TWISTED-56 Speaker wires (highly recommended!) **\$195**

120V POWER ACCESSORIES

AV Options Deep-Cryo Hubbell Duplex Outlet - (15A or 20A) - Red	\$65
Tibia AC cable with AVO Deep-Cryo - 6 ft.	\$40
Tibia AC cable with AVO Deep-Cryo - 8 ft.	\$50
Tibia AC cable with AVO Deep-Cryo - 10 ft.	\$60
AV Options TibiaPlus Deep-Cryo AC cable - 6 ft.	\$99
AV Options TibiaPlus Deep-Cryo AC cable - 8 ft.	\$109
AV Options TibiaPlus Deep-Cryo AC cable - 10 ft.	\$119



AV Options TibiaPlus - PowerCon* Deep-Cryo AC cable - 6 ft.	\$199
AV Options TibiaPlus - PowerCon* Deep-Cryo AC cable - 8 ft.	\$209
AV Options TibiaPlus - PowerCon* Deep-Cryo AC cable - 10 ft.	\$219
Naim Audio - Powerline USA version AC cable - 6 ft.	\$995
Naim Audio - Powerline USA version AC cable with AV Options Deep-Cryo - 6 ft.	\$1,099
Naim Audio - Powerline PowerCon* USA version AC cable with AV Options Deep-Cryo - 6 ft.	\$1,299

AV Options SuperWiremold Deep-Cryo 9 outlet Power Strip / 6 ft cord **\$399**

** for use with power distribution devices having a Neutrik PowerCon AC input*



NAIM INTERCONNECTS

- SNAIC-4 4-to-4 pin DIN interconnect
- SNAIC-5 5-to-5 pin DIN interconnect
- Burndy cable (SNAXO or S-XPS)
- Burndy Cable kit for NDS to 555PS (two interconnects)



- \$325**
- \$325**
- \$895**
- \$1,650**

- \$175**
- \$175**
- \$175**
- \$225**
- \$225**

- \$595**
- \$495**
- \$550**
- \$550**
- \$120**

- DIN-4 to XLR Stereo interconnect
- DIN-4 to XLR mono interconnect (left)
- DIN-4 to XLR mono interconnect (right)
- DIN 5-to-5 pin stereo interconnect
- DIN 4-to-5 pin stereo interconnect

- SUBLINE-10 4-pin DIN to 2 RCA (10m)
- SUBLINE-5 4-pin DIN to 2 RCA (5m)
- DC1 - RCA Digital Interconnect RCA to RCA
- DC1 - BNC Digital Interconnect BNC to BNC
- SLIC interconnect for headline to HICAP etc.

All Naim interconnects we sell include AV Options Deep Cryo Treatment

CUSTOM INTERCONNECTS

If you don't see the interconnect you need here, let us know and we may be able to offer a quality custom made solution that is appropriate for your system.



FACTORY CARTONS (also fit legacy equipment ranges)

Small chassis carton Fits HICAP sized cases (Incl Foam Ends, bag & insert)	\$150
Slimline chassis carton Fits 3 & 5 series cases (Incl Foam Ends, bag & insert)	\$175
Large chassis carton Fits NAP 250 sized cases (Incl Foam Ends, bag & insert)	\$175

These Naim cartons are imported from the factory in England and due to their bulk include considerable import costs



NAIM ACCESSORIES

PHONO ACCESSORIES

AV Options Z-Plug - Z-Foil resistive load plug for Naim Superline (many resistor values stocked to suit most cartridges ... and custom values also made to order) - *Now Deep Cryo treated ... see Page 6* **\$415**

Phono cards for the legacy ranges of Naim equipment are no longer made by Naim Audio - Please Contact us for current availability of refurbished Naim NA 322,323,522, and 523 phono cards

NA 522 Moving Magnet Phono Cards (matched pair) <i>refurbished - limited availability</i>	\$395 - \$495
NA 523 MC phono cards (matched pair) - <i>refurbished limited availability</i>	\$395 - \$495
NA 322 Moving Magnet Phono Cards (matched pair) <i>refurbished - limited availability</i>	\$295 - \$450

Naim ARO heavy counterweight	\$195
Naim ARO Anti-Skate weight	\$39
Naim ARO Complete bearing assembly ... No longer available from factory	- - -
ARO Carton including precision cut foam inserts <i>while stock lasts - very limited availability</i>	\$159

LINKING PLUGS

Link Plug for CDX / CDX2 Burndy Socket	\$195
Link Plug for SNAXO Burndy Socket	\$325
Link Plug Flexi 4 -way (NAIT5)	\$75
Link Plug Round 5-pin (for Preamps & NAIT5)	\$25
Link Plug long paddle 4-way (NAC 82)	\$25
Link Plug short paddle 4-way (CD3.5/CD5)	\$25

SPEAKER ACCESSORIES

Floor Spike & Nut, Black, M6 x 60 (n-Sub)	\$10
Floor Spike & Nut, Socket head, Black, M6 x 34 (n-Stand)	\$10
Floor Spike & Nut, M6 x 34mm, Black (INTRO/CREDO)	\$10
Floor Spike & Nut, Black, M8 (SBL/IBL/NBL/SL2)	\$13
Floor Spike & Nut, High Tensile, Black, M8 (DBL)	\$25
Fraim Chip floor protector	\$45
PIP-1 Spacer (INTRO/CREDO/ALLAE)	\$30
PIP-2 Pin & Spacer (SL2)	\$40
Gasket Kit, SBL	\$205
Gasket Kit, DBL	\$275

FRAIM ACCESSORIES

Ball Bearing, 1/2in, Stainless Steel	\$8
Ball Support, Stainless Steel	\$30
Shelf or Base spike cup	\$45
Shelf Cone	\$35
Floor Spike	\$35
Floor Protector, Naimfraim (CHIP)	\$45
Fraim Base Level Fittings	\$433
Tempered glass shelf	\$430
Glass Locator Kit	\$45
Carton and Inserts for Naim Fraim (Specify Base or Shelf)	\$175

NAIM REMOTES

R-Com



\$679

NARCOM4 standard remote



\$229

Uniti Remote



\$229

Naim Serial numbers by year

Serial Number	Year of Manufacture	Serial Number	Year of Manufacture
000016 - 006933	1973 - 1982	150455 - 161170	1999
006944 - 011998	1983	161171 - 170622	2000
011999 - 019752	1984	170623 - 180714	2001
019753 - 026689	1985	180715 - 191709	2002
026690 - 031999	1986	191710 - 201343	2003
032000 - 041484	1987	201344 - 213180	2004
041485 - 049945	1988	213181 - 227530	2005
049946 - 060867	1989	227531 - 241340	2006
060868 - 069924	1990	241341 - 252990	2007
069925 - 076367	1991	252991 - 269940	2008
076368 - 083272	1992	269941 - 285378	2009
083273 - 093739	1993	285379 - 304155	2010
093740 - 105143	1994	304156 - 322134	2011
105144 - 117211	1995	322135 - 339631	2012
117212 - 128626	1996	339632 - 363707	2013
128627 - 139322	1997	363707 -	2014
139323 - 150454	1998		

Recommended Service Intervals:

A re-cap or rebuild service is normally advisable every 7 to 10 years, depending on usage.

AV OPTIONS TERMS & CONDITIONS

PLEASE NOTE: AV Options services are available only for US customers at this time. AC products are available to customers in the USA & Canada. AV Options Z Plugs & our cables are available to more countries. Contact us for more information. Prices are subject to change.

Shipping Charges

We are not responsible for shipping & insurance charges to and from our service location. Our exclusive shipping carrier is FedEx, and we double box & insure all items at full current market value.

Payment

AV Options accepts payment via all 4 major Credit Cards (Visa, MasterCard, Discover & Amex) and via Check (checks must clear our bank before work commences or equipment is shipped).

Once we complete your service work or are ready to ship your purchase of accessories we'll email your invoice. Upon verification of payment we will ship your items to you via FedEx. FedEx will send you an email with the tracking information.

Service Warranty

For 180 days beyond service invoice date: We'll replace free of charge any component that has been fitted as part of the billed service, that fails under normal use *

For 180 to 360 days beyond service invoice: We will assist troubleshooting a system that includes the serviced item, and if necessary we will retest that item and check the settings ... all at no charge for the first hours labor. If we find a new problem, we'll notify you and provide an estimate of repairs to correct it. Repairs are charged at a rate of \$34 per quarter hour of bench time, plus parts cost.

* Normal use: We reserve the right to void our guarantee if we find modifications, or if the equipment has been used outside the limitations specified by Naim.